



The impact of digitalisation on job quality and social dialogue in public services across the EU

DIGIQU@LPUB final conference
Brussels and online, 25 September 2023

Programme

Venue: Kartuizercenter, Auditorium, rue des Chartreux 70, 1000 Brussels

9.00 – 9.30 Welcome and registration

9.30 – 10.00 **Welcome and introduction to the conference**

Chair: **Bart Vanhercke** – European Social Observatory – OSE

- Welcome address by the Project Officer, **Marta Pradanos** – DG EMPL European Commission
- The challenges of digitalisation for public services in Europe, **Richard Pond** – European Public Services Union – EPSU
- Goals and achievements of DIGIQU@LPUB, **Dalila Ghailani** – European Social Observatory – OSE

10.00 – 10.50 **Session 1: How digitalisation impacts job quality in public administrations**

Chair: **Eckhard Voss** – WMP Consult

- Key DIGIQU@LPUB findings for public administrations, **Ramón Peña-Casas** – OSE
- Plenary discussion introduced by national perspectives
 - Nicolas Fleury** – Secafi Groupe Alpha (France)
 - Mirjam Dura** – ÉTOSZ (Hungary)
 - Philippe Berhault** – UFFA CFDT (France) and EPSU delegate
- Q&A with the audience

10.50 – 11.20 Coffee break

11.20 – 12.10 Session 2: Effects of digitalisation on job quality in the public hospital and health sector

Chair: Aida Ponce Del Castillo – European Trade Union Institute – ETUI

- Key DIGIQU@LPUB findings for the hospital and health sector, **Dalila Ghailani** – OSE
- Plenary discussion introduced by national perspectives
 - Alicia Martínez Poza** – *Fundación Primero de Mayo (Spain)*
 - Olli Kangas** – *University of Turku (Finland)*
 - Anna Korpikoski** – *Trade Union for the Public and Welfare Sectors (JHL) (Finland) and EPSU delegate*
- Q&A with the audience

12.10 – 13.00 Session 3: Digitalisation and job quality in electricity production and supply

Chair: Valeria Pulignano – KU Leuven

- Key DIGIQU@LPUB findings for the electricity production and supply sector, **Dalila Ghailani** – OSE
- Plenary discussion introduced by national perspectives
 - Bjarke Refslund** – *Aalborg University (Denmark)*
 - Daniela Freddi** – *IRES Emilia Romagna (Italy)*
 - Andrea Lovisetto** – *FILCTEM-CGIL (Italy) and EPSU delegate*
 - Lars B Sørensen** – *Dansk El Forbund (DEF) (Denmark)*
- Q&A with the audience

13.00 – 14.00 Lunch break

14.00 – 15.00 Session 4: Digitalisation outcomes in three public sectors and services: integrated in social dialogue practice?

Chair: Ricardo Contreras – European Foundation for the Improvement of Living and Working Conditions – Eurofound

- Key DIGIQU@LPUB findings for three public sectors/services, **Salvo Leonardi** – *Fondazione Giuseppe di Vittorio – FGV*
- Plenary discussion introduced by national perspectives
 - Dominik Owczarek** – *Institute of Public Affairs – IPA (Poland)*
 - Fikret Öz** – *Institut Arbeit und Technik – IAT (Germany)*
 - Richard Pond** – *European Public Services Union – EPSU*
- Q&A with the audience

15.00 – 15.20 Coffee break

15:20 – 16.15 **Digitalisation in public services: stakeholder roundtable**

Chair: **Bart Vanhercke** – *European Social Observatory* – OSE

- **Jan-Willem Goudriaan** – *European Public Services Union* – EPSU
- **Faustine Bentaberry** – *European Public Administration Employers* – EUPAE
- *A representative from the European Commission (TBC)*

Followed by Q&A with the audience

Practical information:

Venue: Kartuizercenter, Auditorium, rue des Chartreux 70, 1000 Brussels

Online registration (compulsory): <https://europeansocialobservatory.limesurvey.net/484854?lang=en>

Interpretation: English, French and Italian

DIGIQU@LPUB website: <http://www.digiqu@pub.eu> (country case studies, OSE Working papers)

Contact: Deborah Lehane — OSE — Phone: +32(0)2 537 19 71 — Email: lehane@ose.be

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